

Status Notifications

Special tags for notification

Data in emails

Dynamic field content can be inserted using `{FIELD_SYSTEM_NAME}` syntax.

For status notification content the following tags will also be populated

- `{USER}`: Name of the user
- `{RESUME}` Name of the record
- `{LINK}`: Clickable link to the record (se below)
- `{NOLINK}`: Do not include any record links
- `{RAWLINK}`: Link without any HTML markup

Note that a link to record will be included at the bottom of the message, unless a `LINK`, `RAWLINK` or a `NOLINK` placeholder can be found.

Create attachments

Additionally rendered files can be attached using the following syntax

```
[REPORT:123456]
```

The number refers to the ID of the template to render.

This will render the the template, and attach the resulting file as an attachment to the email.

Default name of the file is "attachment". In case you want a custom name add this in the tag (ex. "Foobar")

```
[REPORT:123456-Foobar]
```

Tip: It is perfectly OK to use templates with any tags in it, but in that case you might consider using the link approach below.

Files from the record can be attached using the following tag, where 123456 is the ID of the field.

```
[FILES:123456]
```

Dynamic links

URLs can be entered by using {APPURL} in front of a relative reference. Example:

```
{APPURL}/login
```

Static file links

If you only need static files, just upload them to the media library and put a link in the mail

1. Upload to media library: Ressources > Media files > Add
2. After upload right-click "show" button and select "copy link"
3. Paste the link into a notification (no html encoding is needed)

Note that this will only make a link to the file (the file is not added as an attachment).

Revision #2

Created 8 April 2025 12:30:10 by Theis Villumsen

Updated 26 August 2025 09:09:27 by Jakob Normann