

# Using interfaces

Interfaces are access points for external users (someone using the system without a login).

For a more detailed description, please read: [Understanding interfaces](#)

## Basic configuration

An interface has the following configuration options

- Interface URL
  - Unique name of the service
- How should the interface behave
  - Look and feel:
    - Wrapper: "Outer" page design, possibly mimicing an existing website
    - Template: "Inner" page design
    - Stylesheet: Color, font, styles etc.
  - Language: Default language set on page
  - Use questionnaire: Use multiple pages in stead of one big page
- What is the external user allowed to do
  - Proxy user profile
  - Allow UPDATE of existing records
  - Allow INSERT of new records

Note that using an interface is no different than being a normal user: The external user will mimic the provided system user, and this user must have the appropriate permissions.

## Email tokens for access to existing records

A common usage is sending email tokens to external users.

Tokens will allow a certain user to update the content of a certain record. Usually these are tied together, where the email of the user is a field in the record.

Tokens contain a timestamp, so it is possible to invalidate the token after a specified amount of time

- **Token expiry**: Maximum allowed age of the token

Please note that this use requires some additional configuration of the Status action that sends the emails.

# Other interface options

Control what happens after an update or insert operation

- **Success message:** Displayed message (if not using questionnaire interface)
- **Failure message:** Displayed message (if not using questionnaire interface)
- **Redirect:** URL to send user to after updating/inserting their data

Extra security features

- **CAPTCHA:** User must take human test before using the interface (prevents robots from injecting data)
- **IP filter:** Specify which IP's are allowed to use the interface (prevent users from known problem countries)

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