

Status

Each record in Tempus Serva has a status assigned.

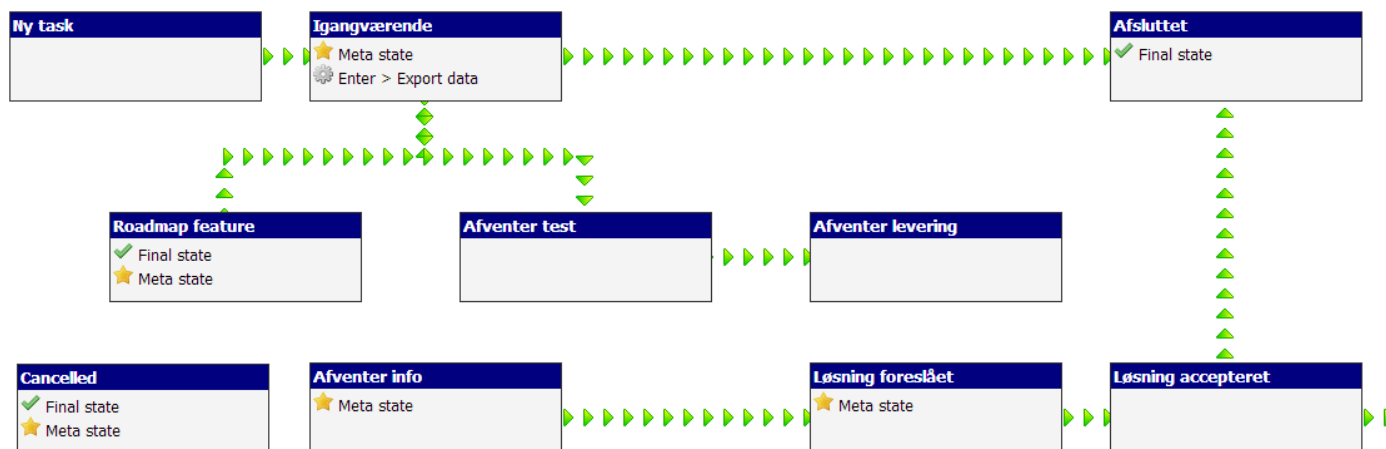
A status signifies the state of the record, in regard to maturity, responsibility and degree of completion etc., but also serves as an anchor for automated actions and permission for users.

A default status is allways assigned. After that the status can change either manually, or as a result of automated action.

Sources for automated changes include

- External users via questionnaire interaction
- Timed **status actions**: Ex. Escalation
- Automated routing based on reord values

The states available for a record are defined by which states are connected to the current state, either by status connectors or special properties ("meta state").



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