

System

- Package name: system
- Exclusive group
- Status
- Status level
- Master status
- Status set
- Status set by
- Created
- Created by
- Modified
- Modified by
- Completed
- Completed by
- Solution type
- Member list
- Revision
- Record role permission
- Member group list

Exclusive group

Selection of an Exclusive group

Properties

- Type: System
- Groupable: No
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

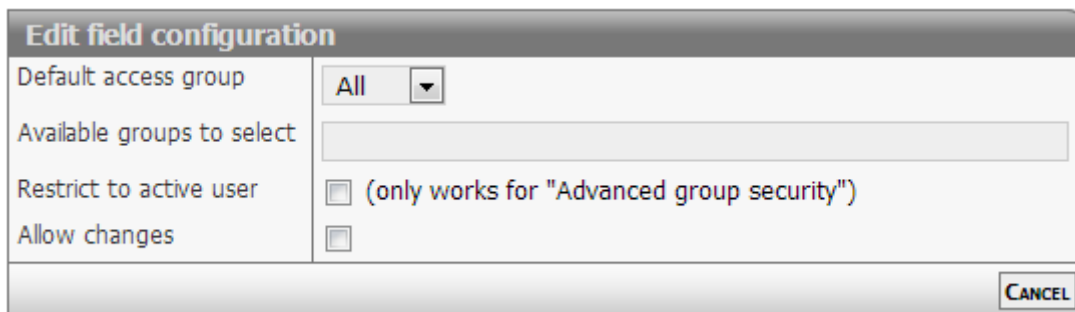
Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration



The screenshot shows a dialog box titled "Edit field configuration". It contains the following elements:

- Default access group:** A dropdown menu currently set to "All".
- Available groups to select:** An empty text input field.
- Restrict to active user:** A checkbox that is currently unchecked, with the text "(only works for 'Advanced group security')".
- Allow changes:** A checkbox that is currently unchecked.
- Buttons:** A "CANCEL" button is located in the bottom right corner of the dialog.

[Description of configs]

Developer info

- FieldTypeID: 1050
- SQL datatype: INT(11)
- Class name: FieldSystemExclusiveGroup

Status

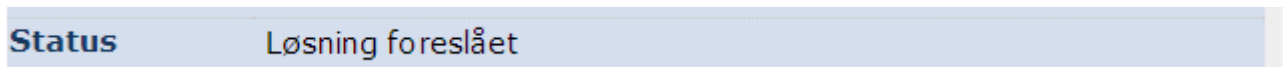
The present status of the case

Properties

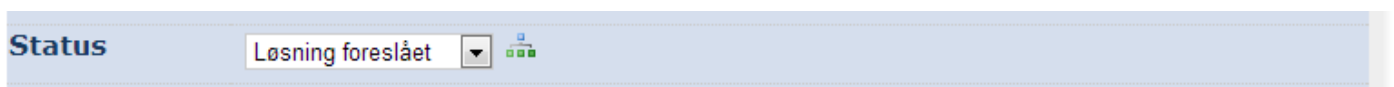
- Type: System
- Groupable: No
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

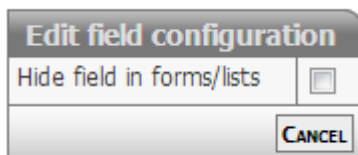


Field in edit mode



Configuration

This field does not need deployment (no extra database fields required).



[Description of configs]

Developer info

- FieldTypeID: 1004
- SQL datatype: INT(11)
- Class name: FieldSystemStatus

Status level

[DESCRIPTION]

Properties

- Type: System
- Groupable: [YES/NO]
- Show in lists: [YES/NO]
- Searchable: [YES/NO]

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

[INSERT IMAGE]

[Eventuel beskrivelse af configs]

Developer info

- FeltTypeID: 1007
- SQL datatype: N/A
- Class name: FieldSystemStatusLevel

Master status

Masterstatus based on the status of the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

Developer info

- FieldTypeID: 1030
- SQL datatype: N/A
- Class name: FieldSystemStatusMaster

Status set

The last status update of the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

No configuration required for this field type

Developer info

- FeltTypeID: 1013
- SQL datatype: DATETIME
- Class name: FieldSystemDatetimeStatusSet

Status set by

User who last changed status for the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

Developer info

- FeltTypeID: 1023
- SQL datatype: INT(11)
- Class name: FieldSystemUserStatusSet

Created

The creation date of the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

No configuration required for this field type

Developer info

- FeltTypeID: 1010
- SQL datatype: DATETIME
- Class name: FieldSystemDatetimeCreated

Created by

User who created the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

Created by Kasper Pedersen

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

Developer info

- FieldTypeID: 1020
- SQL datatype: INT(11)
- Class name: FieldSystemUserCreated

Modified

The change date of the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

No configuration required for this field type

Developer info

- FeltTypeID: 1011
- SQL datatype: DATETIME
- Class name: FieldSystemDatetimeModified

Modified by

User who last modified the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

Modified by Kasper Pedersen

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

Developer info

- FeltTypeID: 1021
- SQL datatype: INT(11)
- Class name: FieldSystemUserModified

Completed

The termination date of the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

No configuration required for this field type

Developer info

- FeltTypeID: 1012
- SQL datatype: INT(11)
- Class name: FieldSystemDatetimeCompleted

Completed by

User who completed the case

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Due to its nature this field has no special editing mode.

Configuration

This field does not need deployment (no ekstra database fields required).

Developer info

- FieldTypeID: 1022
- SQL datatype: INT(11)
- Class name: FieldSystemUserCompleted

Solution type

Selection of a solution type

Properties

- Type: System
- Groupable: Yes
- Show in lists: Yes
- Searchable: Yes
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

No configuration required for this field type

Developer info

- FeltTypeID: 1040
- SQL datatype: INT(11)
- Class name: FieldSystemFormType

Member list

Users with access to the element

Properties

- Type: System
- Groupable: No
- Show in lists: Yes
- Searchable: No
- Requires configuration: No

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

Memberlist	
Automatically add creator	<input type="checkbox"/>
Restrict new members to	<input type="text"/> ▼

[Description of configs]

Developer info

- FieldTypeID: 1051
- SQL datatype: INT(11)
- Class name: FieldSystemMemberList

Revision

[DESCRIPTION]

Properties

- Type: System
- Groupable: [YES/NO]
- Show in lists: [YES/NO]
- Searchable: [YES/NO]

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

[INSERT IMAGE]

[Eventuel beskrivelse af configs]

Developer info

- FeltTypeID: 1001
- SQL datatype: INT(11)
- Class name: FieldSystemRevision

Record role permission

[DESCRIPTION]

Properties

- Type: System
- Groupable: [YES/NO]
- Show in lists: [YES/NO]
- Searchable: [YES/NO]

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

[INSERT IMAGE]

[Eventuel beskrivelse af configs]

Developer info

- FeltTypeID: 1052
- SQL datatype: N/A
- Class name: FieldUserPermission

Member group list

[DESCRIPTION]

Properties

- Type: System
- Groupable: [YES/NO]
- Show in lists: [YES/NO]
- Searchable: [YES/NO]

User interface

Field in show mode

[INSERT IMAGE]

Field in edit mode

[INSERT IMAGE]

Configuration

[INSERT IMAGE]

[Eventuel beskrivelse af configs]

Developer info

- FeltTypeID: 1053
- SQL datatype: INT(11)
- Class name: FieldSystemMemberGroupList