

Analyse Flowsteps

User activity will display an OLAP cube for **flow in each process step** for certain solutions.

The total flow time is defined as the time span between entry and exit point in time for each flow step (status).

Furthermore each status can have targets for good performance defined:

- Goal: Expected process time in this step
- Tolerance: Acceptable process time in this step

How to activate this feature

- User must have the **Business analyst** property set
- The solution must have **Activity monitoring** property set
- The service **OLAP Flowsteps** must be active

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