

Data handling

Storage and backup

You can choose between

- On premisis (customer location)
- Cloud hosting

Cloud hosting will be handled on Amazon Web Services Europe (AWS) datacenters in either Ireland or Sweden.

Backup is done to segregated triple redundant storage

- Nightly for 2 months
- Monthly for 2 years

Access and ownership

Data in the systems belongs to exclusively to the customer.

TS support will in some cases need to access data under non-disclosure obligations.

GDPR compliance and retention

The platform contains everything needed for GDPR compliance in your systems.

Using workflow automation automatic deletion or anonymization can be set up: This should be configured in accordance with your data retention and privacy policy.

A data processing agreement will be issued to your organization automatically.

Revision #1

Created 7 April 2025 12:37:53 by Theis Villumsen

Updated 7 April 2025 12:38:13 by Theis Villumsen