

Set up remote backup

Client server setup

1. Log into server via SSH
2. Ensure that the backup ssh-certificate is installed
 1. On old servers running Legacy CLI
 1. Run: tsrefreshscripts.sh
 2. Run: tsbackupcertificates.sh
 3. Check if cronjobs are missing: sudo crontab -l
 1. Run: tsinstallcronjobs.sh
 2. On newer servers running Current CLI
 1. Run: ts update-script
 2. Run: ts backup-database-rsync
3. Ensure that port 22 is open for TCP traffic from the backup server IP
4. Run the license report service manually, if it has never been executed

Backup server setup

1. Ensure that the server is present in the server-list on the support-server
2. Check the *Backup* option
3. Set a unique name for the backup
 1. Only lowercase and a-z
4. Save

Validate backup

1. Wait to 24h passes
2. Check the server-record on the support-server
 1. Ensure that a backup size is recorded and last-backup is within the last 24 hours

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